Digital News Subscription
Frequently asked questions

How do I qualify for this offer?

This subscription should be offered to you by your provider, University of Tasmania. To qualify you must be a current University of Tasmania student or staff member.

What is included in this digital subscription?

The campus digital subscription offers you unrestricted digital access to The Australian, The Mercury and other News Corp Australia mastheads, across devices. This does not include access to Rewards+, The Australian Plus and The Wall Street Journal subscription.

When will my subscription end?

The subscription is for one year. It will commence 8th Oct 2018 and end on 7th Oct 2019. Your subscription can be renewed by the University of Tasmania for 2019-20, if you meet the eligibility criteria (refer to the library website if you are a student or the staff intranet if you are a staff member)
**Will I pay for this subscription?**

No, this subscription is provided to you courtesy of the University of Tasmania.

**Can I share my subscription with other users?**

No, this subscription cannot be shared with other users.

**How do I get this access?**

Simply sign-up to the offer via the library website or the staff intranet link (first time). Access to The Australian and The Mercury is immediate. You can simply log-in on these websites/apps using the email address and password that you first used to activated your subscriptions.

**Can I check and amend my details online?**

Yes, your details and information about your current subscription are available in My Account for The Australian and The Mercury.

**Can I get my newspaper delivered?**

This subscription is a digital only access and does not include print subscription.
Does this replace the hardcopy subscription?

No, this does not replace the hardcopy subscription, however to capture the benefits from having the digital news subscription readily available to staff and students 24/7, anytime, anywhere, this may assist with reducing additional costs.

How do I cancel existing University funded subscriptions to News Corp?

You may cancel your Subscription by calling Customer Support on 1300 MY NEWS (1300 69 63 97).

You must provide a minimum of 7 business days’ notice, if you want to cancel your subscription. Cancellations will take effect at the end of the subscription period, which is current at the end of the 7 business day notice period.

If your subscription consists of both a Digital Membership and Newspaper Delivery subscription, you may not cancel just one component.

How can I subscribe or un-subscribe from the editorial newsletters?

The purpose of a digital subscription is to actively engage subscribers with NewsCorp content. Your subscription will automatically include certain newsletters and you can opt-in to the others via the preference centre of your My Account section of our websites. Alternatively, should you want to opt-out of any emails delivered to your email address, you can click on the un-subscribe link at the bottom of the relevant newsletter.
Once you have signed up and have any customer service queries, please contact News’s Customer Service on 1300 MY NEWS (1300 69 63 97)