



## EndNote and Database Direct Exports Requiring Pop-Up Windows

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Some research databases require WWW browsers to have their pop-up window block settings to be disabled in order for database record exports into EndNote to function. The browser must allow pop-up windows to happen. This requirement is necessary for databases using the ProQuest retrieval software. Alternatively, your www browser needs to recognise the ProQuest databases as an exception.

This help sheet explains how to activate the pop-up windows in Internet Explorer and for Google Chrome so database records can be exported into an EndNote library. Other www browsers will have similar settings for allowing pop-up windows to occur.

### Contents:

- [Internet Explorer \(IE\)](#)
- [Google Chrome](#)

### Internet Explorer (IE)

These instructions are based on Internet Explorer version 8.

#### Turning Off the Pop-up Blocker

In Internet Explorer...

- Click on **Tools** dropdown menu
- Click on **Pop-up Blocker**
- From the submenu, click on **Turn off Pop-up blocker**

#### The Pop-up Blocker Turned On With ProQuest as an Exception

In Internet Explorer...

- Click on **Tools** dropdown menu
- Click on **Internet Options** from the dropdown menu
- Click on the **Privacy** tab
- In the **Pop-up Blocker** section of the window, click on the **Settings** button
- In the **Allowed sites:** box add the following text  
**admin.proquest.com**  
**search.proquest.com**
- Click **Close** button



## ProQuest Databases Direct Export with Internet Explorer

During the exporting of records and download process, ProQuest displays a download screen stating **Request in Process**, which changes to **Request Complete**.

In the browser, you may get a yellow warning bar at the top of the screen, where you can activate and download the file of database records into EndNote.


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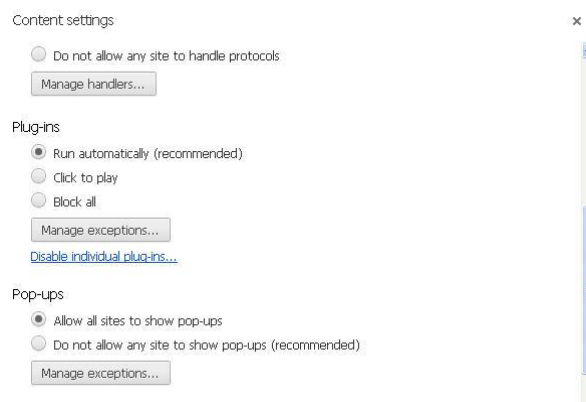
## Google Chrome

These instructions are based on Google Chrome version 21.0.1180.89

### Turning Off the Pop-up Blocker


In Google Chrome ...

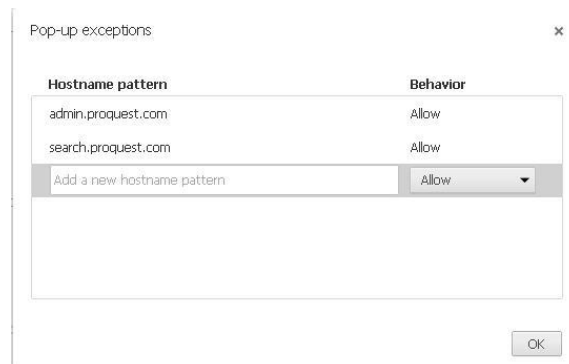
- Click on the  icon at the top right of the screen
- Select **Settings** from the dropdown menu
- Click on **Show advanced settings...** link at the bottom of the screen
- Under the **Privacy** heading, click on the **Content Settings** button
- Scroll down the screen to the heading, **Pop-ups**
- Click on the button to activate **Allow all sites to show pop-ups**
- Click **OK** to exit the **Content settings** screen



### The Pop-up Blocker Turned On With ProQuest as an Exception

In Google Chrome ...

- Click on the  icon at the top right of the screen
- Select **Settings** from the dropdown menu
- Click on **Show advanced settings...** link at the bottom of the screen
- Under the **Privacy** heading, click on the **Content Settings** button
- Scroll down the screen to the heading, **Pop-ups**
- The button for **Allow all sites to show pop-ups** should be inactive
- Click on the **Manage exceptions...** button
- In the **Add a new hostname pattern** box, type a separate entry for each of the following addresses  
**admin.proquest.com**  
**search.proquest.com**
- Click **OK** button



## ProQuest Databases Direct Export with Google Chrome

During the exporting of records and download process, ProQuest displays a download screen stating ***Request in Process***, which changes to ***Request Complete***.

## Google Chrome Downloads

Google Chrome shows a down arrow icon on the desktop to signify a file has been downloaded.

- Locate your **Downloads** folder on the computer. On a PC computer, the **Downloads** folder may be located in the **My Documents** folder. The download file of records will be in this folder
- Right click on the file, and from the submenu select **Open With**.
- Select **ResearchSoft Direct Export Helper**, or select **EndNote**
- Your references will be loaded into your EndNote library

Alternatively, if the EndNote program icon is on the task bar as an opened program

- Right click on the downloaded file and drag the file on top of the EndNote icon in the taskbar
- The EndNote library will activate, and keep dragging the downloaded file on top of the **Preview** pane on the lower portion of the EndNote library screen
- Your references will be loaded into your EndNote library